

D 53090

(Pages : 2)

Name.....

Reg. No.....

**THIRD SEMESTER B.VOC. DEGREE EXAMINATION
NOVEMBER 2023**

Tourism and Hospitality Management

SDC 3TH 13—AIRPORT AND CARGO MANAGEMENT

(2021 Admissions)

Time : Two Hours and a Half

Maximum : 80 Marks

Section A (Short Answer Questions)*Answer any number of questions each not exceeding 50 words.**Each question carries 2 marks.**Ceiling of marks for Section A is 25.*

1. Define Cabin crew.
2. Define Air fleet.
3. What is meant by Booking ?
4. What is meant by Baggage tag ?
5. Define Carrier.
6. What is called cancellation fee ?
7. What is meant by customs ?
8. What is go show ?
9. What is meant by on request ?
10. Define open ticket.
11. What is the 3 letter code for the John.F.Kennedy airport located in the City of New York ?
12. What is transit lounge ?
13. Define waiting list.
14. Expand VFR.
15. Expand CIP.

Turn over

Section B

Answer any number of questions each not exceeding 100 words.

Each question carries 5 marks.

Ceiling of marks for Section B is 35.

16. List the Continents in the world.
17. What is a Multi-zone country ? Name any *three*.
18. Give the carrier code for the following Airlines :
 - a) Air India
 - b) Air Canada
 - c) Singapore Airlines.
 - d) Emirates
19. Give the importance of Airlines in the tourism Industry.
20. Explain how the travel and tourism industry is dependent on Transport industry.
21. How does IATA help the Airline industry ?
22. Give the importance of climate while planning an Itinerary.
23. What measures are Airlines proposing to cut cost in view of the spiraling Aviation turbine fuel price ?

Section C

*Answer any **two** questions not exceeding 400 words.*

Each question carries 10 marks.

24. Explain the characteristics of the Airline Industry.
25. Give an Elaborate note on handling procedures of passengers with medical problem.
26. Discuss Freight warehouse management.
27. Give an Elaborate note on Immigration.

(2 × 10 = 20 marks)